"If the past is only an experience, make of the future meaning and vision."

-Mahmoud Darwish

2013 Annual Report

UPA
United Palestinian Appeal
Transforming lives, empowering communities since 1978
Letter from the Board

During our 35th year of service, your generosity allowed us to devote almost $8 million to programs, major projects, emergency relief and in-kind donations to vulnerable Palestinian communities—twice the amount of the previous year. Our Palestinian partners continued their work, showing steadfastness in the midst of prolonged oppression.

With your generosity, UPA continued its commitment to strengthening our core programs: Children’s Fund grants to support Palestinian children living in poverty, who are orphaned or disabled; scholarships for students to attend universities in the West Bank and Gaza Strip; and Food Program grants for meals and, during 2013, community gardens for at-risk elderly in Lebanon.

We also completed three major projects, including the first comprehensive audiology and speech disorder center in Palestine; the expansion and renovation of the only kidney dialysis center for Palestinian refugees in Lebanon; and the construction of a children’s library in the Bethlehem district.

And we helped those with emergency needs. We distributed pharmaceuticals to hospitals in the Gaza Strip, provided blankets and baby clothes to Palestinian refugees who fled Syria to Jordan and Lebanon and gave emergency food and blankets to families affected by flooding in the Gaza Strip.

In 1978, Palestinian-Americans established UPA as an organization that would partner with grassroots Palestinian organizations to support relief and development in Palestinian communities. It is inspiring, as well as humbling, to stand hand-in-hand in common cause with our Palestinian partners and our donors in fulfilling that mission 35 years on.

With deep gratitude,

The Board of Trustees

Mission

United Palestinian Appeal, Inc., is a non-profit organization that works to alleviate the suffering of Palestinians, especially those living in the West Bank, Gaza Strip and refugee camps throughout the Middle East, and to contribute to the long term socioeconomic and cultural development of Palestinian society.

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Cover photo: Mohammed Asad
Financial Summary

UPA works with partner organizations in the West Bank, Gaza Strip and refugee camps in Lebanon and Jordan to improve the life of one child, one student and one family at a time. In 2013, UPA had a total income of $8,359,342 and ending net assets of $4,042,890.

**Total Expenses**
2013 expenses totaled $8,318,868

- Programs: 95%
- Management: 3%
- Fundraising: 2%

**Program Expenses**
2013 program outlays totaled $7,923,915

- Health and Welfare: 96%
- Community Development: 1%
- Education and Scholarships: 1%
- Outreach and Public Information: 2%

**Health and Welfare**

UPA: A Four-Star Charity

Charity Navigator, America’s premier charity evaluator, has given UPA its highest rating of four out of four stars, for financial health, accountability and transparency.

UPA is committed to ensuring that all funds are used responsibly and efficiently. We aim for the highest standards in fiscal accountability and transparency. Audited financial statements and IRS Form 990s for 2013 and prior years are available online at helpupa.org/reports.
Kidney Dialysis Center, Al-Hamshari Hospital (Lebanon)

The Kidney Dialysis Center at Al-Hamshari Hospital in Saida, south Lebanon, is the only available option for the most vulnerable Palestinian refugee populations in need of life-saving dialysis in Lebanon: the extremely impoverished, those twice displaced within Lebanon and recent Palestinian refugees fleeing Syria.

Because 95% of Palestinian refugees are without health insurance and 80% of the poorest reside in south Lebanon, the Health Care Society, a UPA partner, offers no-cost dialysis at the Center. UPA funded the renovation and expansion of the Center, as it was operating beyond capacity and in sub-standard conditions. As a result, the Center can now treat 800 patients per year.

Al-Makassed Islamic Charitable Hospital (East Jerusalem)

UPA has supported Al-Makassed Hospital since 1985, when it awarded the hospital a $2.5 million grant to build the Al-Makassed Nursing College, which currently graduates, on average, 40 nurses a year. With the addition of the Nursing College and in association with Al-Quds University, Al-Makassed has developed into a full teaching hospital. It serves Palestinians with difficult and complicated medical needs, including those living in the West Bank and Gaza Strip, and offers subsidized services for low-income patients. For many Palestinians, Al-Makassed is their only affordable option for treatment. In 2013, UPA awarded a grant to support the Hospital’s efforts to expand its bed capacity, since it currently averages a 95% occupancy rate, and to continue to offer essential medical services to Palestinians who could not otherwise afford them.

Emergency Relief

The worst winter storm in a century hit the Middle East in December 2013. The people of the Gaza Strip, already coping with severe deficits in heating fuel and electricity, experienced wide-spread displacement due to unprecedented flooding. The poorest of the poor, living in sub-standard housing, were most severely affected. UPA responded immediately by delivering food and blankets to 300 families in both the north and south of the Gaza Strip.

- **Blankets (Khan Younis, Gaza Strip):** 200 families affected by flooding received blankets through Al-Huda Development Association.

- **Blankets and Food (Jabalia, Gaza Strip):** 100 families affected by winter flooding received blankets and food parcels through the Palestinian Wefaq Association.

“I am lucky I was saved by using the services of kidney dialysis at Hamshari. The renovation and expansion of the Center made it easier for me to get the care I need.”

Mirna Sakhnini, a 24-year-old Palestinian refugee, had a kidney transplant in Syria before fleeing with her family to Lebanon. She could not afford the medications needed after her transplant and experienced another kidney failure. The Kidney Dialysis Center at Hamshari Hospital was her only refuge.
UPA responded to flooding in the Gaza Strip by providing blankets and food parcels.

In-Kind Donation Program

- **Medical Supplies (Gaza Strip):** Delivered $7 million worth of donated pharmaceuticals to the Jordan Armed Forces Field Hospital in Gaza City, with distribution assistance from the Jordan Hashemite Charity Organization.

- **Blankets and Baby Clothes (Refugee Camps in Jordan):** UPA distributed donated blankets and baby clothes to approximately 4,500 Palestinian families in Jordan (including Palestinian refugees living in Jordan and those recently displaced from Syria) in partnership with American Near East Refugee Aid.

Children’s Fund

The UPA Children’s Fund fosters a nurturing and stimulating environment for Palestinian children that allows them to realize their full potential. The Fund supports projects that serve children living in poverty, who are orphaned or disabled. UPA does so in cooperation with reputable orphanages, schools and social service agencies throughout Palestinian communities. The Fund awarded the following grants in 2013:

- **Al-Huda Development Association (Khan Younis, Gaza Strip):** 100 students from deeply impoverished families received backpacks, school supplies and school uniforms.

- **Am‘ari Play Center (Am‘ari Refugee Camp, Ramallah Governorate, West Bank):** 40 preschool children at risk for under-nutrition were fed nutritious lunches and healthy snacks and received nutrition classes to reinforce healthy habits at home.

- **Bil‘in Junior Soccer Team (Bil‘in, Ramallah Governorate, West Bank):** 14 youth from Bil’in village, an economically fragile region near the “Green Line,” attended an international soccer competition in Montpellier, France thanks in part to UPA support.

“We needed new uniforms because our old ones were worn and dirty. I was so happy because I had never received new things all at the same time before. My mother finds it very difficult to buy things for everyone. Sometimes it is cold in winter, and our new jackets are warm. Thank you, UPA.”

Nermeen Teyaha is a ten-year-old girl from a family of eight children who live with their mother in Izbet Al-Tabib. Their father is deceased, so with no major source of income, Nermeen’s family was pleased that she and her brother both received uniforms of six items each.
• **International Board on Books for Young People (Rafah, Gaza Strip):** 180 vulnerable children in the Shawka area of Rafah participated in workshops on creative writing, drawing, stress release and storytelling at the Shawka Library. UPA provided support for ongoing library activities, including book discussion, drama, poetry and creating a group puppet show. Also, UPA funded the construction of a fence around an adjacent field to provide a safe space for the children to play.

• **Izbet Al-Tabib Village Council (Galqilya Governorate, West Bank):** All 50 children in the impoverished and vulnerable village Izbet Al-Tabib, located near the “Green Line,” received winter clothing and shoes, thereby relieving their families of an additional financial hardship.

• **Palestinian Cleft Society (Al-Bireh, West Bank):** 300 patients were screened, and the parents of 33 infants were trained in appropriate feeding techniques for children with cleft lips or palates. These children are at high risk of malnutrition and must be well-nourished and maintain a healthy weight before seeking corrective surgery. Specialized feeding supplies for affected families were also provided by UPA.

• **Rawdat El-Zuhur (East Jerusalem):** 55 alumni—39 girls and 16 boys—who attended the Rawdat El-Zuhur elementary school attended a reunion with the aim of offering safe spaces for marginalized youth from Jerusalem to socialize. Activities included folkloric dance, music, visual art, creative writing and workshops on self-esteem and team-building. “This project gave me hope, something to look forward to,” said Nour, a 16-year old participant.

• **United Lebanon Youth Project (Saida, Lebanon):** 25 Palestinian refugee youth, aged 12-15 years, were sponsored by UPA to participate in the Strengthening Amity with the Arts (SAWA) program, which uses creative and performing arts as a means to explore self-identity and dialogue between Palestinian refugee and marginalized Lebanese children. Two of the children’s classroom teachers were trained to implement similar projects in their home schools.

• **Young Women’s Christian Association Preschool (Jalazone Refugee Camp, Ramallah District, West Bank):** 80 children benefited from the renovation of their preschool, which included installing warm carpeting before the winter cold and LCD screens and projectors, speakers and a laptop to enhance learning indoors.
Food Program

- **Social Support Society (Burj Barajneh and Nahr el-Bared Refugee Camps, Lebanon):** Daily hot meals for elderly Palestinian refugees, including home visits and meal delivery to those who are homebound. The meals included vegetables grown in a community garden supported by UPA.

Siham Kassem lives with her sister in the Nahr el-Bared refugee camp in Lebanon. Her house consists of an ironclad room that looks and feels like a prison. Before coming to the Social Support Society Active Ageing House, she felt isolated from life and deeply depressed. At the center she spends her days among friends and nature. She feels as if she’s participating in life. Often, she walks barefoot on the ground, as it helps her connect to the land she left behind in Palestine. She assists in planting and harvesting the vegetables in the community garden. She says that working in the garden is a good reminder that one who works on the land never goes hungry.
Audiology and Speech Disorder Center, Birzeit University

Palestinian society lacks sufficient trained speech pathologists and audiologists to support existing speech and hearing centers in the West Bank. By establishing an advanced and comprehensive speech and hearing facility at Birzeit University, UPA has helped open up a new world to children and adults who are challenged with communication disorders and who struggle to fully engage in their communities.

The Center will allow students to obtain a bachelor’s degree in communication disorders, the first of its kind in Palestine, providing clinical training and producing specialists to meet the large number of Palestinians with communication and hearing disorders. The Center has the capacity to serve 600 patients and train 60 specialists each year.

Beit Jala Children’s Library

UPA completed the construction of a children’s library adjacent to the Beit Jala Public Library and Peace Park. Serving the 15,600-plus residents of Beit Jala, as well as families from Bethlehem, Beit Sahour and neighboring refugee camps and villages, the library is a public institution, open and free to all. The library aims to promote a culture of reading, support formal education, teach research skills, offer early childhood learning opportunities and instill a passion for lifelong learning. Thirty construction workers were employed for approximately three months for the project. In addition, the Children’s Library plans to hire four permanent staff.

Al-Bayyara Playgrounds

UPA continued support for the construction of outdoor playgrounds throughout the West Bank and Gaza Strip in residential areas that lack green spaces for children to play. Al-Bayyara (which means “orange orchard” in Arabic) has converted dangerous lots into places of safety and fun, and employs dozens of construction workers. The project was implemented in partnership with the Bank of Palestine, American Near East Refugee Aid, the Basem and Muna Hishmeh Foundation and the Welfare Association.
University Scholarship Program

Since 1986, UPA’s Scholarship Program has assisted over 2,000 Palestinian students realize their dream of higher education at universities in the West Bank and Gaza Strip. Recipients must demonstrate academic excellence, financial need and a desire to give back to their community through volunteerism. During 2013, UPA awarded 40 degree-long scholarships for students studying at the following universities:

**Gaza Strip**
- Al-Azhar (Gaza City)
- Islamic University of Gaza (Gaza City)
- University College of Applied Sciences (Al-Zahra)
- University of Palestine (Gaza City)

**West Bank**
- Al-Quds University (Jerusalem)
- An-Najah University (Nablus)
- Bethlehem University
- Birzeit University
- Dar al-Kalima University College (Bethlehem)
- Palestine Polytechnic University (Hebron)
I am very thankful for the financial and moral support that you gave me. Please continue this support for the students in Palestine, an occupied country in need.”

—Thaer Zayed, a UPA scholarship recipient who recently graduated from Al-Quds University as a medical doctor

Outreach and Public Information

First Marathon in the West Bank (Bethlehem, West Bank)

UPA provided financial support to the first marathon held in the West Bank, which attracted 650 runners from 28 countries, including Palestinians. Congratulations go out to our Palestinian runners, both male and female, who crossed the finish line. The top three male runners and the top female runner were Palestinian. The marathon started at the Church of the Nativity, traveled along the Wall and through Aida and Dheisheh refugee camps and turned around after passing through the village Al-Khader. Since Israeli checkpoints made it impossible to organize a marathon route without looping back, the organizers hoped to highlight the lack of Palestinian freedom of movement. The marathon was organized by the Right to Movement, a non-profit organization based in Denmark. (Photo by Josh Hough)
Accomplishments

UPA was established as a non-profit organization in 1978 in the State of New York by a group of Palestinian-Americans who shared the vision of creating a charity that would assist Palestinians in need. Included below are some of UPA's past accomplishments.

1985-1990
UPA funds the construction of a $2.4 million nursing college on the Mount of Olives, the first modern four-year nursing institution in Palestine.

1985-1987
UPA sends $450,000 in emergency medicines and supplies to Palestinian refugees in southern Lebanon.

1986
UPA initiates child sponsorship and university scholarship programs.

1987
With the outbreak of the first intifada, UPA shifts its funding priorities to emergency medical relief for intifada-related injuries.

1989
UPA becomes the first Palestinian-American charity accepted by the United States Combined Federal Campaign.

1994
In the wake of the Oslo agreement, UPA focuses on programs aimed at the long-term socioeconomic recovery and development of Palestinian society in the West Bank and Gaza Strip.

2002-2004
In response to unemployment caused by the second intifada, UPA implements a $2.7 million grant by USAID for an emergency employment generation project in partnership with the Welfare Association.

2006
UPA facilitates pharmaceutical shipments to the Gaza Strip and Lebanon worth $9.2 million.

2009
UPA provides water, food, first-aid kits and plastic sheeting to those devastated by the war in the Gaza Strip.

2010-2013
UPA's In-Kind Donations Program distributes $14 million in pharmaceuticals to the Gaza Strip and Lebanon, children's books to the Gaza Strip, textbooks to Al-Quds University and blankets and baby clothes to Palestinian refugees fleeing Syria.

2013
UPA completes three major projects: building a children's library in Beit Jala, establishing an Audiology and Speech Disorder Center at Birzeit University and the renovation and expansion of the Kidney Dialysis Center at Al-Hamshari Hospital in Saida, Lebanon.

For more information visit www.helpupa.org

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